

2024 gratitude &
impact
report



a letter from our CEO

Dear Friends,

Every animal arriving at IndyHumane carries a unique story. From kittens gently held by children to senior dogs surrendered after a lifetime of friendship, each one reminds us why our work matters.

In 2024, we moved beyond rebuilding to reimagining. We welcomed well over three thousand pets into our care and celebrated just as many joyful homecomings. Our medical team exceeded routine care, providing specialized treatments once thought impossible in a shelter clinic. Our community outreach delivered preventive care directly to neighborhoods long underserved. Thanks to you, more animals stayed healthy, more families stayed together, and our community safety net reached further than ever.

This progress was powered by:

- **People who open their hearts and homes.** Foster parents transformed spare rooms into loving nurseries and retirement suites. Volunteers contributed hours equivalent to ten full-time staff members, ensuring every kennel was a temporary stop, never a final destination.
- **Partners who expanded our possibilities.** Collaborations with municipal agencies, rescue groups, local businesses, and dedicated donors made crisis prevention possible through our resource center and mobile clinics, meeting pets where vet care is scarce.

Even with this collective muscle, the animal welfare crisis in Indianapolis persists, growing faster than available resources. Every day, calls go unfulfilled and waitlists outpace kennel space. Our successes are real, but so is the work ahead.

Numbers tell part of our story, but at the heart is compassion delivered at scale. We have shown that a shelter can be a springboard for community health, youth advocacy, and family support.

Thank you for believing in an Indianapolis where compassion is expected, not exceptional. Together, we'll continue raising those expectations—one animal, one family, and one joyful homecoming at a time.



With gratitude and resolve,

Donna Casamento

Donna Casamento
Chief Executive Officer

a letter from our board chair

Dear IndyHumane Community,

Guided by the same mission that inspired us last year, 2024 has been a season of momentum—proof that compassion compounds when a community rallies behind it. Building on the milestones celebrated in last year's Impact Report, we continued to push the boundaries of what's possible for animals and the people who love them.

Under CEO Donna Casamento's steady leadership—and with the ingenuity of our staff, volunteers, and partners—we expanded lifesaving medical services, streamlined our adoption pathways, and launched new outreach initiatives that meet pets and their families where they are. Along the way, we strengthened IndyHumane's role as a trusted voice for animal welfare across Central Indiana.

None of this progress happens in isolation. Your advocacy, time, and resources make every surgery, every safe night's sleep, and every wagging-tail reunion possible. Together we have proven that steady, thoughtful growth can—and should—keep pace with the everchanging needs of our community.

Thank you for your unwavering commitment. I am honored to continue this journey with you as we write the next chapter of IndyHumane's story of hope, healing, and humane care.



Warmest regards,

BC

Brooke Crosley
Chair of the Board

mission

IndyHumane's mission is to improve animal welfare in central Indiana. We are committed to ending the cycle of pet overpopulation, providing affordable pet ownership, and ensuring the well-being, health and safety of all animals in our care. We strive to promote the human animal bond and the powerful impact this mutually beneficial relationship has on individuals, families, and the Indianapolis community.

values

compassion

We recognize the strong bond between humans and animals and are compassionate in the decisions we make and actions we take that impact that relationship.

respect

We respect every animal that comes through our door as a valued life and make medically appropriate decisions in the best interest of the animals.

collaboration

We work with other animal-focused individuals and groups to ensure that animals have a strong voice to advocate for their welfare.

integrity

We can be trusted to do what we say we will do. We tell the truth, even when it may be painful. We make decisions based on what we believe is the right thing to do for the animals, their owners and their prospective owners.

fiscal responsibility

We are good stewards of the resources entrusted to us, including both financial and human resources.



intakes

Your generosity helped thousands of pets find safety, care, and loving homes this year. Many were adopted, others were reunited with their families, and each story helped strengthen the bond between people and animals. **We're keeping families together and creating new ones every day.**

3,556* intake total

*10 other pets (across 4 species other than dogs and cats)



1,500 dogs



2,046 cats

1,032 owner surrenders

695 strays

436 other intake types

1,393 transfers

(animals taken in from other shelters/
partner organizations)

584 from Indianapolis Animal Care Services

89 from Friends of Indianapolis Dogs Outside (FIDO)

452 from Indy Neighborhood Cats

268 from other shelters and groups

outcomes

2,923 adoption total

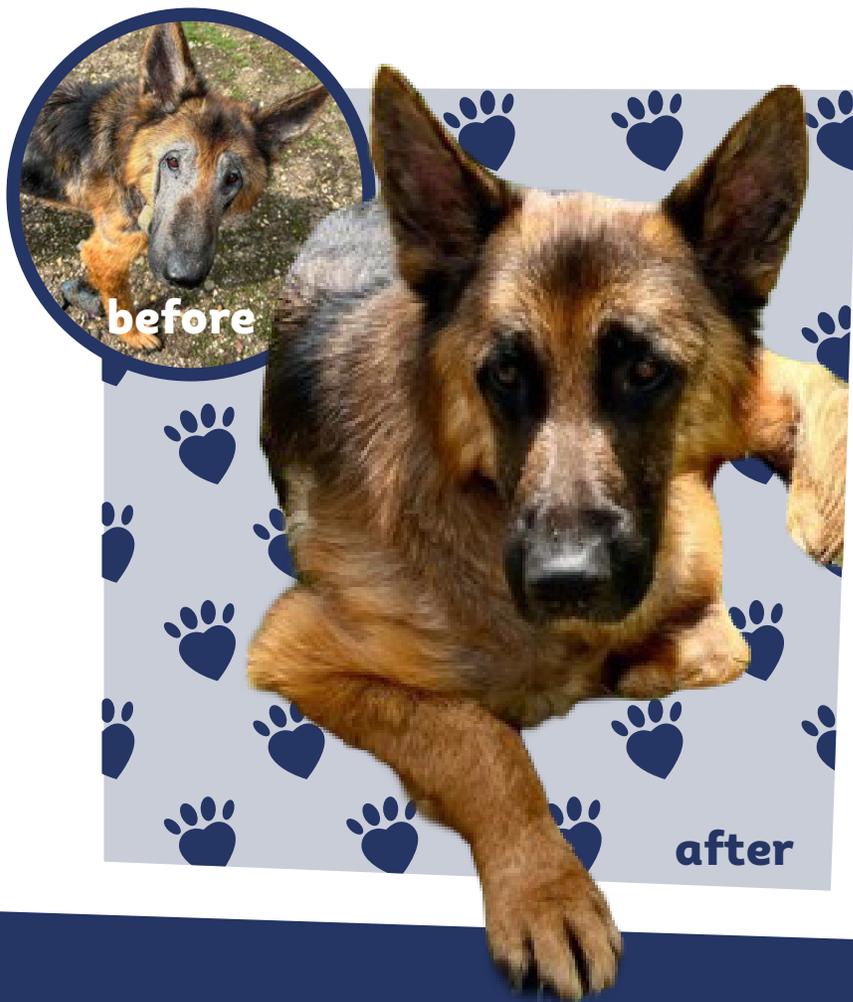


1,197 dogs



1,722 cats





mission moment

When Brando, a young German Shepherd, was brought to a local veterinary clinic in poor health, his future looked uncertain. His owner, originally intending to use him for breeding, had made the heartbreaking decision to euthanize him due to his declining condition—severe skin issues, a diminished appetite, and poor body condition. But one compassionate VCA staff member saw something special in Brando and offered another option: surrender him to IndyHumane. That moment changed everything.

Thanks to our lifesaving partnerships and the dedication of our community, Brando came to IndyHumane where he received immediate medical attention. He was treated for his painful skin condition, started on a special diet, and diagnosed with heartworm—something we committed to treating, at no cost to his future adopter.

While in our care, Brando flourished. He rediscovered the joy of toys, treats, and belly rubs. He moved into a foster home, where he impressed everyone with his house manners, his gentle nature with kids, and his love for other dogs.

But the real happy ending? Brando was adopted by one of our very own IndyHumane volunteers—someone who had seen his journey from the beginning and knew he was something special.

Brando's story is a powerful reminder of why we do what we do. Because every animal, no matter their past, deserves a future filled with love, healing, and hope. And with the support of people like you, we can keep making that future possible.

**This is what your support makes happen.
This is why IndyHumane exists!**

206 **service outs**
(including Pet Resource
Center animals)

105 **returned to their
owners**

27 **rescues and other
transfers**

260 **animals in care on
December 31, 2024**

medical miracles

you saved: *Satine*

Satine came to IndyHumane suffering from Hypertrophic Osteodystrophy—a painful developmental disease that made every movement a challenge. It took weeks of dedicated care, pain management, and patient feeding to get her eating and responding to her steroid treatment. Our team never gave up on her, and neither did one very special vet extern student who helped nurse her back to health—and ultimately even adopted her! Today, Satine is thriving after our medical team spent weeks making sure she got a second chance at life.



you saved: *Milo*

Milo came to IndyHumane through our Pet Resource Center after his owner made the difficult decision to surrender him. He arrived injured and in need of urgent care—and thanks to your support, we were able to step in when he had nowhere else to go. This sweet, gentle pup underwent surgery to remove a damaged eye and a severely injured leg.

But through it all, Milo remained calm, loving, and full of heart. With time, healing, and a lot of TLC, Milo got his second chance at life. The best part? He was adopted by an amputee who saw his strength and spirit as a reflection of their own.



shelter medical services

At IndyHumane, we are more than just an adoption center—we are a full-service shelter that provides comprehensive, compassionate medical care to every animal who enters our doors. Our dedicated medical team doesn't wait to act; we begin treatment immediately, because every pet deserves a chance to live a healthy, pain-free life. While we perform a high volume of essential procedures like spay/neuter surgeries, vaccinations, and daily wellness care, we also take on some of the most complex medical cases in animal welfare within our community. From amputations and eye surgeries to dental procedures, orthopedic repairs, wound management, and long-term recovery care, our team meets each case with skill, heart, and urgency. Every day, they confront pain and fear with compassion and expertise—ensuring that even the most vulnerable animals get the second chance they deserve.

2,091 spay/neuter surgeries

228
dental procedures

68
eye surgeries
(incl. cherry eye repair, entropion, and enucleation)

16
heartworm treatments

174
other surgeries
(incl. amputations, foreign body removal, hernia repair, laceration repairs, mass removal)

4
declawing repairs for PawProject

205
sedated procedures
(incl. biopsies, feeding tubes, ultrasounds)



pet resource center (PRC)

We know life can be overwhelming at times. Financial insecurity, resources insecurity, and housing insecurity are big reasons people must feel as though they give their pets up, so we started the Pet Resource Center with the goal of keeping pets together with their family.

Our Pet Resource Center provides pet people the support and resources they need to keep their pet or find other alternatives to surrendering their family member to a shelter. Through community partnerships, we are able to expand services to help address the issues that cause people to surrender their beloved family members.

low-cost spay & neuter surgeries

downtown clinic

7,297 spay/neuter surgeries

 **2,011** dogs

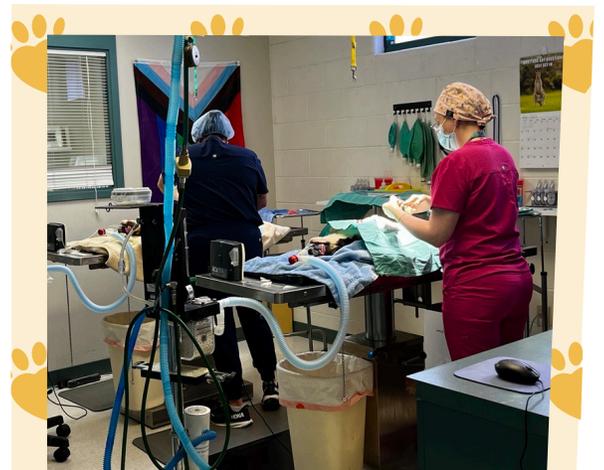
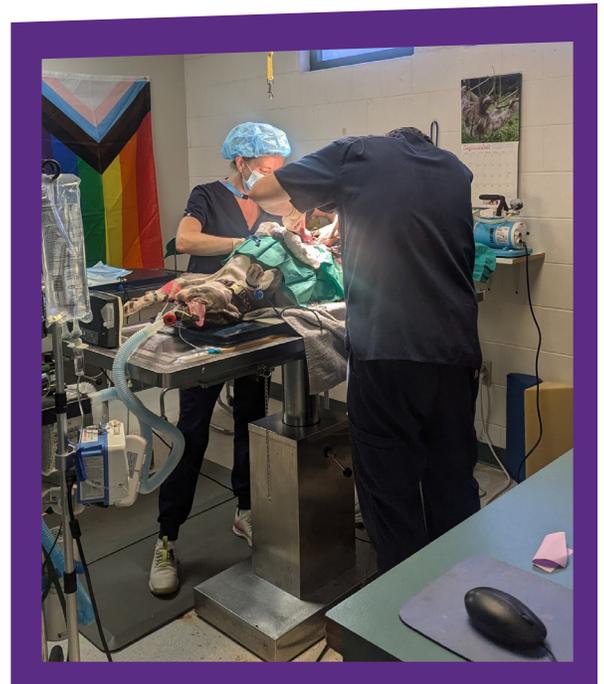
 **5,286** cats

where do these animals come from?

3,263
other rescue shelters

1,116
owned animals in partnership
resource groups

2,918
owned pets



low-cost clinics

Thanks to our incredible partners at FIDO, Hoosier Fix, Indy Neighborhood Cats (INC), and Indianapolis Animal Care Services (IACS), we were able to extend vital services beyond our shelter walls by offering low-cost vaccines, microchips, and spay/neuter surgeries to pet owners across our community. Together, we administered 27,907 vaccines* and microchipped 2,594 pets (not including shelter animals), helping keep pets healthy, safe, and with the families who love them. This impact wouldn't be possible without the power of partnership!

** This data is specifically for the vaccines themselves, not animals vaccinated since some animals receive multiple vaccines per visit or multiple boosters.*



low-cost clinic

7929 N. Michigan Rd.
(open to the general public)

17,641

vaccines

601

microchips



downtown clinic

456 N. Holmes Ave.

10,005

vaccines

1,110

microchips

mobile clinic

441

vaccines

883

microchips

foster care

At IndyHumane, our Nonie Krauss Foster Care Program gives animals the chance to thrive outside the shelter—even if it's just for a weekend! Whether it's a short-term stay, like a quick break from the kennel, or a longer-term commitment, where animals remain in foster care until adoption, every moment in a home environment makes a world of difference. Fostering reduces stress, improves behavior, and gives animals the love and comfort they need to shine. From puppies and kittens too young for adoption, to adult dogs needing a break from the shelter, to animals recovering from medical care every foster stay is one step closer to adoption. Even a short stay can change a life. Join our foster community and help us give every animal the chance they deserve to thrive. Learn more at indyhumane.org/foster.

948*

total animals fostered

*1 other species



277

dogs and puppies



670

cats and kittens

150

enrichment

(including time away and behavior)

84

medical

(including fospice, medical and heartworm treatment)

714

bottle babies, underage

animals and nursing moms

top foster families

Emily Jackson - 38

Kelsey Minier - 36

Belinda Meehan - 26

Rachel Schmidt - 23

Linda Dotson - 21

Miranda Williamson - 21

Lisa Coppinger - 19

Bret Brewer - 18

foster features

Kelsey Minier didn't necessarily set out to foster 34 animals in a year, but before long, she became one of IndyHumane's most dedicated foster volunteers. Her commitment goes beyond fostering: she's also a part-time staff member. Here's how she describes her journey:

"I chose to foster because I live so close to the shelter that it felt like a no brainer to start taking home kittens who needed a safe place to land before they were ready for surgery. It was also a fun way to help the community."

"When the pandemic hit, I started working from home and taking bottle babies home left and right. I've learned so many skills and have always been willing to help the foster team in any way that I can. Now I teach other fosters how to bottle feed kittens and puppies. It has been the most rewarding experience of my life."



Rachel Schmidt started fostering with IndyHumane in 2020 and is now one of our top foster volunteers. She recently shared her experience with fostering and what it has meant to her:

Q: What inspired you to start fostering?

A: I missed my childhood kittens so when I moved out on my own, I decided to try fostering adult cats to give them a break from the shelter.

Q: Why did you choose IndyHumane specifically?

A: I chose to be a foster parent with IndyHumane because they provide so much support to their foster families. From supplies to education, I feel like it's a village raising these animals.

Q: How has fostering changed or enriched your life?

A: Fostering is the most rewarding aspect of my life. I love seeing how scared and shy kittens can come out of their shell in just a few days and be ready to go to a loving home.

Q: Why would you encourage someone else to become a foster with IndyHumane?

A: IndyHumane makes fostering so easy. Kelsey and Miranda are there to support you every step of the way and find an animal that is the right fit for you.

Q: What would you say to someone who feels nervous or unsure about fostering?

A: Give it a try! Open up your home and heart just one time and I bet you will be changed for the better.

volunteering

Volunteers are the heart of IndyHumane. They show up every single day with unwavering dedication, helping keep our shelter running smoothly and our animals happy, enriched, and loved. In 2024, we proudly expanded our volunteer program—broadening roles and providing even more guidance to empower our volunteers to go the extra step in preparing animals for their new homes. Whether it's walking dogs, cuddling cats, or assisting with daily tasks, our volunteers make an immeasurable impact, and we are endlessly grateful for their time, compassion, and commitment.

If you would like to be a part of our Volunteer Program, join us by applying at indyhumane.org/volunteer.

529 volunteers providing thousands of hours of service



rescue relief

In 2024, the IndyHumane Pet Pantry received 1,040,794 lbs. of food and supplies from Chewy.

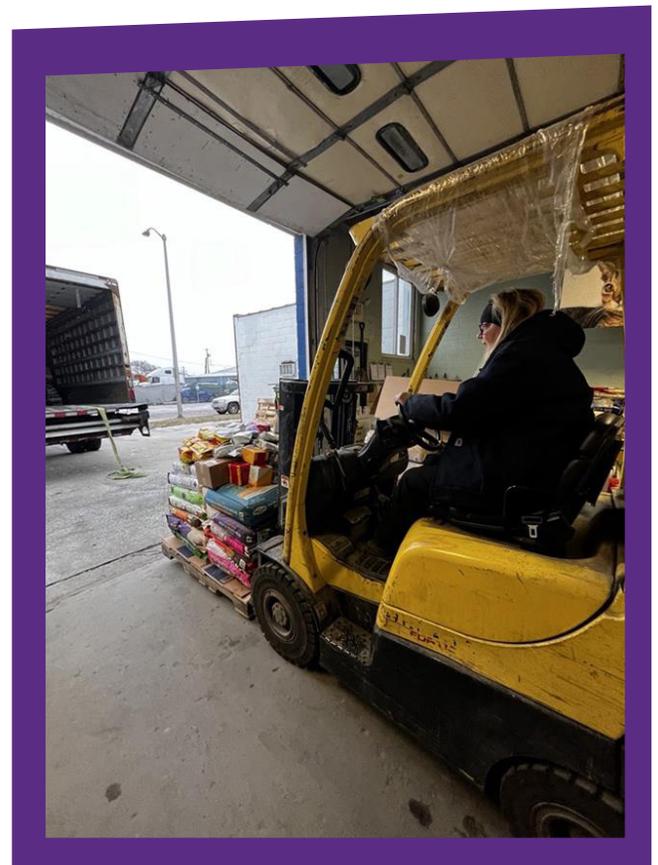
14 human resource groups in Indianapolis received a total value of \$387,350.00 in food and supplies. That food has been distributed through those organizations to several thousand community members in need.

The food, enrichment toys, supplements, litter, and treats sent to the IndyHumane Shelter was valued at \$62,909.00.

1,040,794
pounds of food distributed

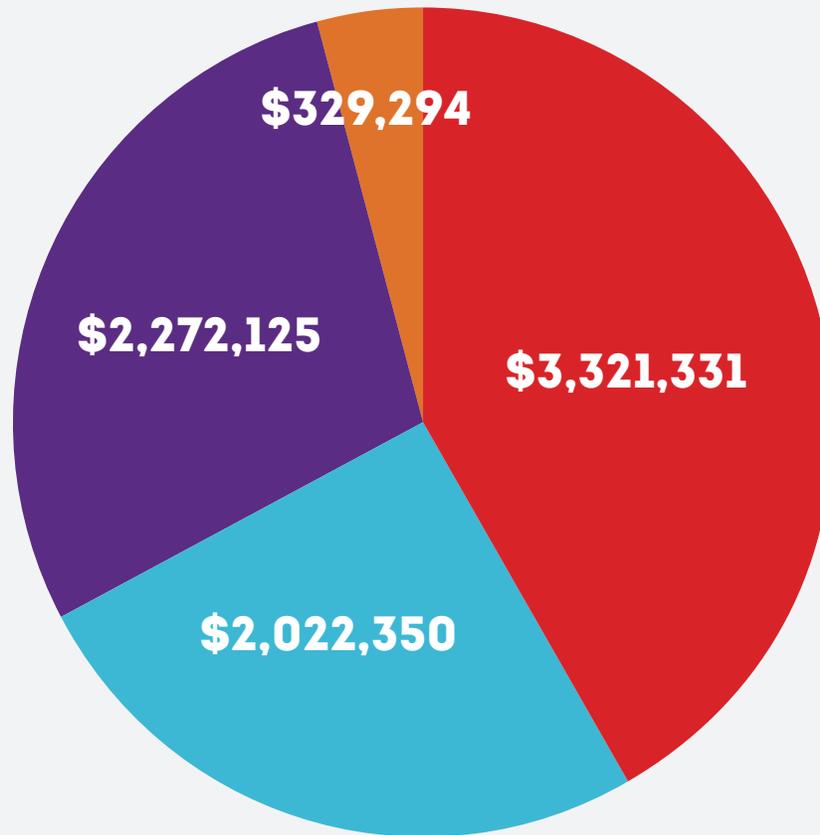
\$387,350
value of food provided to
community members in need

105
rescue relief partners in the
state of Indiana



2024 financials: total revenue

\$7,945,100



development

\$3,321,331

(includes \$872,050 in Bequests)

program services

\$2,272,125

in-kind donations

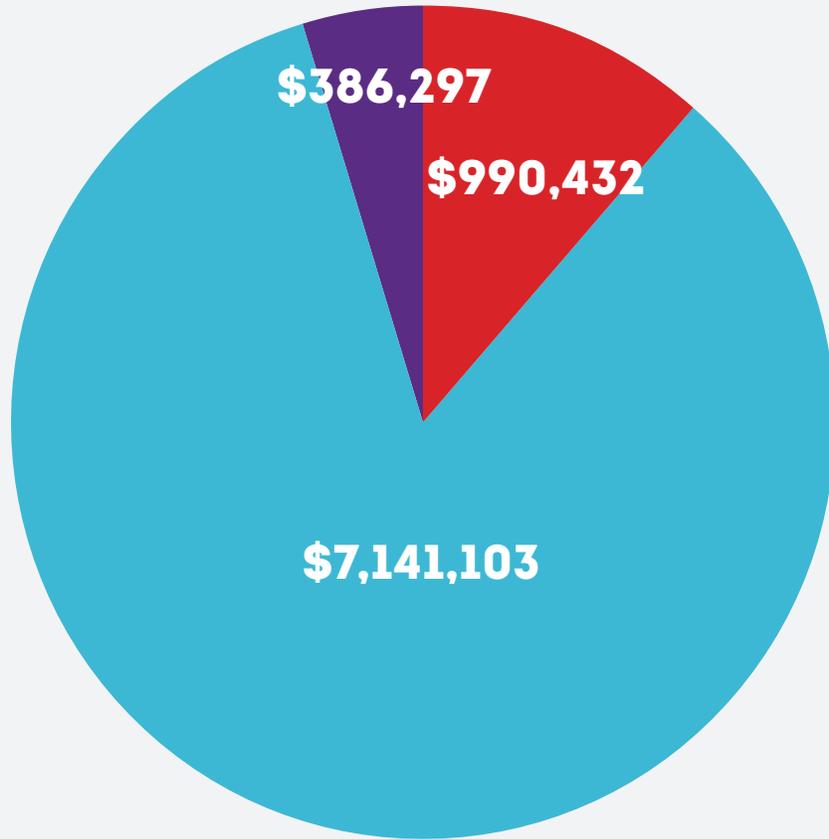
\$2,022,350

investment

\$329,294

2024 financials: total expenses

\$8,517,832



development

\$990,432

administration

\$386,297

program services

\$7,141,103



Putts for Paws 2024

Our annual golf outing, Putts for Paws, returned for its fourth year at Prairie View Golf Club. Thirty-two teams of four celebrated IndyHumane with a full day of fun, food, and of course golf. This year's event featured a highly successful silent auction where a pair of tickets to Taylor Swift brought in over \$8,000.

thanks to our 2024 Putts for Paws sponsors

317 Plumber

5/3 Bank

Antech

Boehringer Ingelheim

Brinkman Press

Conner Insurance

Costco

Crowe LLP

Dr. Patrick Corsi

Forever Lawn

Goelzer Investment
Management

GoLo Golf

Harwell Legal

Hensley Legal

Indianapolis Colts

Kelly Ford and Dr. Mary
Below

Liftbridge

Master Brand Cabinets

Midwest Aircraft Machine &
Tool Company

Mission Mechanical

Patterson Veterinary
Supplies

Rescue Animal Realtor -
Mike Ondek

Rooted Advisory Group

Technology Recyclers

Walk-Ons

WTTS

Zink Distributing

Zoetis

Mutt Strut 2024

One of IndyHumane's biggest annual events, Mutt Strut brings pet-lovers together to celebrate the shelter. In 2024, Mutt Strut celebrated turning 21 by hosting over 500 people at Celebration Plaza at White River State Park for our annual 5K and fun run. Events like this provide support for the over 3,000 animals each year who come to IndyHumane in need of adoption, medical treatment, enrichment, and fostering.



thanks to our 2024 Mutt Strut sponsors

30th St Animal Hospital
317 Plumber
Bedel Financial
Best One Tire
Boehringer Ingelheim
DORIS

Harwell Legal
Hensley Legal
Hollywood Feed
IndyVet Bloody Donation
Center
KennMar Cares

McGowan Insurance
Group
Noah's Animal Hospitals
Pet Palace
Pet Suites
Peterman Brothers

Radio One
REN, Inc
Subaru SIA
Upland Brewery
VCA



PAW (Pet Adoption Wagon)

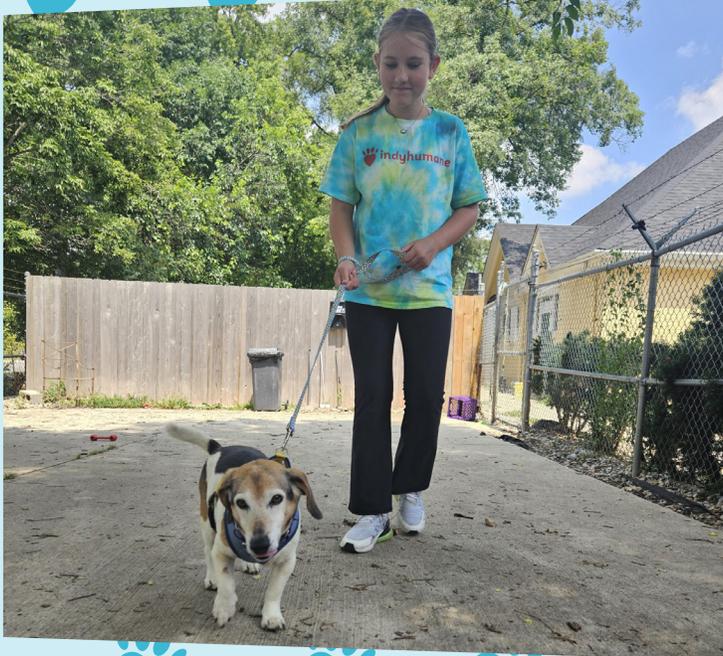
This fully mobile kennel system allows us to bring adoptable animals to the community, increasing their visibility and chances for adoption. The PAW has been instrumental in our efforts to reach underserved areas, providing educational resources, and promoting responsible pet ownership. This past year we have had the opportunity to grow our program through numerous events, making a significant impact to our community.

To learn more, please visit indylumane.org/get-involved/paw/.

kids summer camp

Our Kids Summer Camp program has been a tremendous success, engaging young minds in the world of animal welfare. This camp provides children with hands-on experience in caring for animals, learning about shelter operations, and understanding the importance of humane treatment of pets. The camp includes activities such as animal handling, veterinary care simulations, and educational games, all designed to inspire the next generation of animal advocates. Feedback from parents and campers has been overwhelmingly positive, highlighting the camp's role in fostering empathy and responsibility in children.

To learn more, please visit indyhumane.org/get-involved/youth-programs/.



mobile clinics

We know that caring for pets helps create compassionate neighborhoods. Thanks to our community partners and volunteers, we're bringing crucial veterinary care directly to families who need it most through our mobile clinics. Mobile clinics offer a no-cost opportunity for pet owners to access vaccines to keep pets healthy and microchips to reunite lost pets with families. We provide the microchips and encourage registration with Petco Love Lost.

other ways to get involved

Our Community Outreach program has provided support to our community through education, donation drives, and group volunteer programs.

To learn more, please visit indyhumane.org/community/.



marketing, outreach and fundraising

social media followers

 65,000+

 22,000+

 1,800+

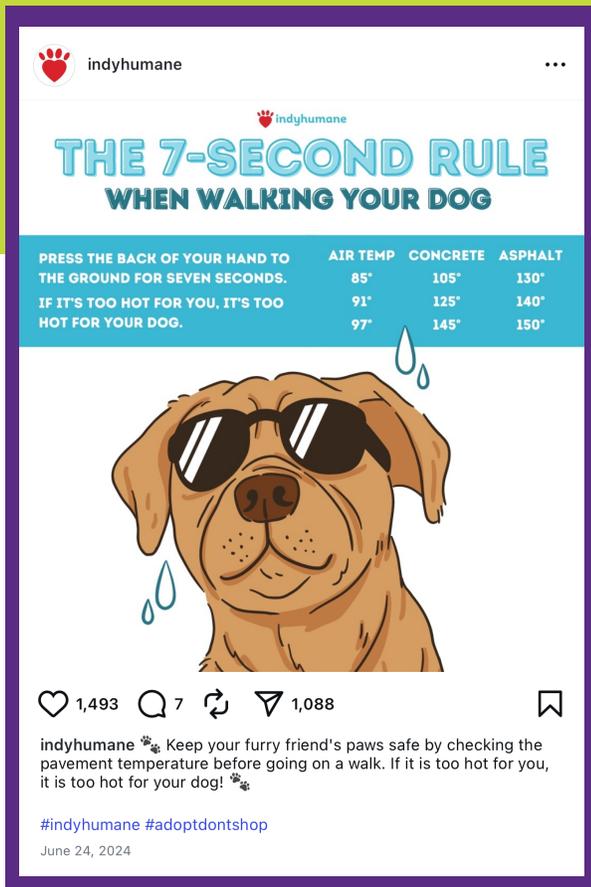
 6,500+

24,978

donations from

9,925

donors



**THE 7-SECOND RULE
WHEN WALKING YOUR DOG**

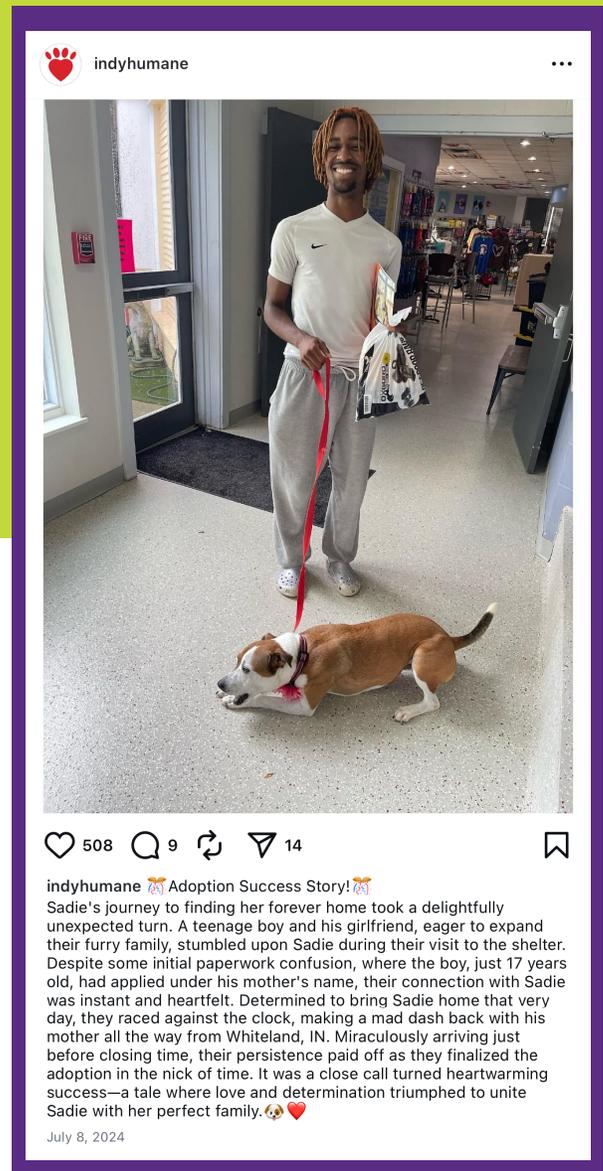
	AIR TEMP	CONCRETE	ASPHALT
PRESS THE BACK OF YOUR HAND TO THE GROUND FOR SEVEN SECONDS.	85°	105°	130°
IF IT'S TOO HOT FOR YOU, IT'S TOO HOT FOR YOUR DOG.	91°	125°	140°
	97°	145°	150°



indyhumane 🐾 Keep your furry friend's paws safe by checking the pavement temperature before going on a walk. If it is too hot for you, it is too hot for your dog! 🐾

#indyhumane #adoptdontshop

June 24, 2024



indyhumane



508 9 14

indyhumane 🐾 Adoption Success Story! 🐾

Sadie's journey to finding her forever home took a delightfully unexpected turn. A teenage boy and his girlfriend, eager to expand their furry family, stumbled upon Sadie during their visit to the shelter. Despite some initial paperwork confusion, where the boy, just 17 years old, had applied under his mother's name, their connection with Sadie was instant and heartfelt. Determined to bring Sadie home that very day, they raced against the clock, making a mad dash back with his mother all the way from Whiteland, IN. Miraculously arriving just before closing time, their persistence paid off as they finalized the adoption in the nick of time. It was a close call turned heartwarming success—a tale where love and determination triumphed to unite Sadie with her perfect family. 🐾❤️

July 8, 2024



2024 board of directors

Our 2024 Board of Directors has been instrumental in guiding IndyHumane through a year of growth and transformation. The board's diverse expertise and unwavering commitment to our mission have been pivotal in navigating the challenges and opportunities we have encountered. Their strategic oversight has enabled us to implement new programs, secure critical funding, and strengthen our organizational structure. We are grateful for their leadership and look forward to continuing our collaborative efforts to advance our mission.

board chair: Brooke Crosley

board vice chair: Doug Rowe

treasurer: Jeff Pellin

secretary: Cassi Vanderpool

past board chair: Bonnie Gallivan

executive chair: Brooke Crosley

finance chair: Jeff Pellin

development chair: Terry Monday

governance chair: Jason Beehler

building chair: Dave Moroknek

general counsel: Alan Irvin

board members:

Julia Lowe

Jim VanDam

Ernie Vargo

Robert Laikin

Jessica Beck

Sandra Siegel, DVM

Lisa Stone-Cunning

Lamont Hatcher

Mary Slade

Traci Shaw

Keely Washburn

Julie Lawless

endowment board chair: Joe Gaafar

endowment board vice chair: Bruce Edelin

endowment board members:

Diane Nafziger

Kay Whitaker

emeritus general counsel: Peter Donohoe

emeritus members:

Don Woodley

Joe Gaafar

future outlook

from Brooke Crosley

On behalf of the Board of Directors, we are proud to share the meaningful progress IndyHumane has made this year. We continue to strengthen our foundation through consistent leadership and improved financial stability, positioning the organization for long-term impact. Our Pet Resource Center (PRC) continues to grow in response to increasing community needs, expanding services that help keep pets with their families and out of the shelter. Beyond the PRC, we've also made a significant impact through the provision of critical medical care, our expanding pet pantry, and by sharing resources with our network of rescue partners.

Inside the shelter, we've enhanced our enrichment program with three dedicated team members who ensure every dog receives daily interaction—whether through playgroups, one-on-one walks, or personalized attention. These team members work closely with adopters to help place dogs in homes that are the right fit. We're also proud of our thriving volunteer program, which continues to grow month after month. With packed orientations and a thoughtful onboarding process, volunteers are well-prepared to provide animals with the care and connection they deserve—making a lasting difference in their well-being. As we look ahead, the Board remains focused on supporting the continued expansion of high-impact programs and ensuring IndyHumane leads with purpose, compassion, and strategic vision.



indyhumane.org | 317.872.5650



7929 N. Michigan Rd.



456 N. Holmes Ave.

**To learn more about ways to support IndyHumane,
please visit: indyhumane.org/about/ways-to-give**