



adoption process details

1. Have your family visit our shelter and choose the animal you would like to adopt. Please think about your lifestyle and the types of activities you wish to do prior to choosing a pet. Our goal is to match pets with families willing to commit to the animal's individual needs.
2. Adoptions and holds **must** be done in person. We do not take holds or process adoptions over the phone or by email. In order to adopt or to place a hold, patrons **must** first sit with an Adoption Counselor to hear information on the animal they are interested in.
3. Read the information provided on the animal's kennel card (or on-line profile) in detail. There may be cases where an animal will have restrictions related to its adoption in order to ensure the best family match. Some animals listed on the website are listed for medical sponsorship only and their description will indicate "not available for adoption".
4. Bring the animal's **green** kennel card (located on the front of the kennel) to the adoption lobby. Cards printed on white (vs. colored) paper indicate the animal is not currently available for adoption (these animals also do not appear on the web site).
5. Fill out an adoption application. An adoption counselor will then discuss the animal's history and behavior with you. We want to ensure that each animal adopted will be matched with the most compatible family. Please remember: This is an adoption of a rescued pet, not a purchase; the adoption counselor may decide a particular pet is not a good match for your family or lifestyle.
6. Completed applications for holds and adoptions must be turned in one hour prior to closing to allow ample time for processing.
7. A picture ID is required to complete an adoption.
8. Adopters must be at least 18 years of age.
9. Many adoptions can be completed the same day, but some may require additional time. Please be understanding if the pet you have chosen cannot go home with you that day. We are open for adoptions 6 days a week and almost all adoptions can be completed within 2 days.
10. Need a day to think about the decision? You can place an animal on hold until the end of the next business day with a \$30 non-refundable, non-transferable deposit. If the adoption isn't completed, the deposit is considered a service fee. If the adoption is completed, the deposit is credited to the adoption

fee. There are no "second" or "third" holds, and only one hold may be placed on an animal at a time. Hold deposits cannot be transferred to another animal if the first adoption is not completed or approved for any reason. There are also cases where a no-fee hold may be required by the shelter in order to complete the adoption process.

11. You will have the opportunity to purchase any supplies from our retail store. We have all of the basic items needed and the sales from our retail store help support the mission of the shelter. Our prices are often lower than the big box stores.

pets for patriots

Pets for Patriots' vision is to end animal homelessness by supporting the permanent placement of adult dogs and cats with every available, able and willing military family in the U.S. If you are a service or veteran member of the U.S. military and have your current proof of service or DD214/proof of honorable discharge, you can receive 35% off adoption fees of a qualifying animal once you are approved by the Pets for Patriots organization:

- Dog or cat two years or older
- Dog 40+ pounds, regardless of age
- Special needs dog or cat, regardless of age: animal with chronic medical condition, disability, birth defect or 8+ years of age.

In addition to the adoption discount, PFP will send you a generous gift card from a major pet retailer to help with pet food, supplies, toys and other basics, that is renewable annually as long as you demonstrate you still own your honorably adopted pet. More information on this partnership is available at PetsForPatriots.org.

Please apply online via their website and bring the letter of certification with you to the shelter to be eligible for the discount.

senior discounts

Pets for the Elderly offers companion pets to individuals 60 years of age and older for \$50 off regular adoption fees. Bring a picture ID confirming your qualification for this program. This discount cannot be combined with an already-reduced price (e.g. Staff Favorites which receive \$25 off). More information on this partnership is available at PetsForTheElderly.org